



## DRINKING WATER PROBLEM CORRECTED

The Town of Mansfield's customers were notified on September 11, 2022 of a problem with our drinking water and were advised to boil the water used for drinking and ingestion. We are pleased to report that the problem has been corrected and that it is no longer necessary to boil your drinking water. We apologize for any inconvenience and thank you for your patience.

The Town received test results on Tuesday for the first two (2) consecutive confirmatory sampling days (Sunday September 11<sup>th</sup>, and Monday September 12<sup>th</sup>). Those results indicated no presence of bacteria in the finish water distribution system (after treatment). The results from the third (3<sup>rd</sup>) consecutive testing day (Tuesday September 13<sup>th</sup>) were received today, and again indicated no presence of bacteria in the distribution system (after treatment). We have been notified by the Massachusetts Department of Environmental Protection to notify residents that boil order has been lifted.

If you have any questions or comments, you may contact Shawn Precourt, Water Operations Manager at 508-261-7376 or at [sprecourt@mansfieldma.com](mailto:sprecourt@mansfieldma.com).

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by the Town of Mansfield. PWS ID#:4167000 Date distributed: September 14, 2022

### **BOIL ORDER LIFTED – WHAT TO DO:**

#### **Flush all taps**

When flushing, it is important to follow the instructions provided. Flush your household and building water lines, including:

- Interior and exterior faucets, Showers
- Water/ice dispensers,
- Water treatment units, etc.
- Water heaters may need to be flushed to remove any contaminated water.
- Some types of water treatment devices may need to be disinfected or replaced before being used. Check with the manufacturer for details.

#### **Detailed guidance**

**Cold Water Faucets:** Run until the water feels cold, one minute or more, before drinking, brushing your teeth, or using for food preparation. If you have a single-lever faucet, set it to run the cold water first.

**Hot Water Faucets:** To clear hot-water pipes and water heaters of untreated water, change all faucets to hot water and flush for at least:

15 minutes for a typical household 40-gallon hot-water tank.

Hot water is then safe to use for washing hands, dishes, pots and pans, etc. Never use water from the hot faucet for drinking, rinsing your mouth, or cooking.

**Dishwashers:** After flushing hot water pipes and water heaters, run the dishwasher empty one time.

**Humidifiers:** Discard any water used in humidifiers, Continuous Positive Airway Pressure (CPAP) machines, oral, medical or health care devices. Rinse the device with clean water.

**Food and baby formula:** Discard baby formula and other foods prepared with unboiled water on the days the boil order was in place.

**Refrigerator water-dispensing machine:** Flush with at least one quart of water. If unsure of your dispenser's capacity, refer to manufacturer specifications.

**Ice cubes:** Empty automatic ice dispensers of ice made during the boil order and run through a 24-hour cycle. Discard this ice to assure purging of the icemaker's water supply line.